

OPERATORS MANUAL

This manual provides
Installation & Operating instructions for

2000 SERIES REACH-INS



NOTIFY CARRIER OF DAMAGE AT ONCE.

It is the responsibility of the consignee to inspect the container upon receipt of same and to determine the possibility of any damage, including concealed damage. Randell suggests that if you are suspicious of damage to make a notation on the delivery receipt. It will be the responsibility of the consignee to file a claim with the carrier. We recommend that you do so at once.

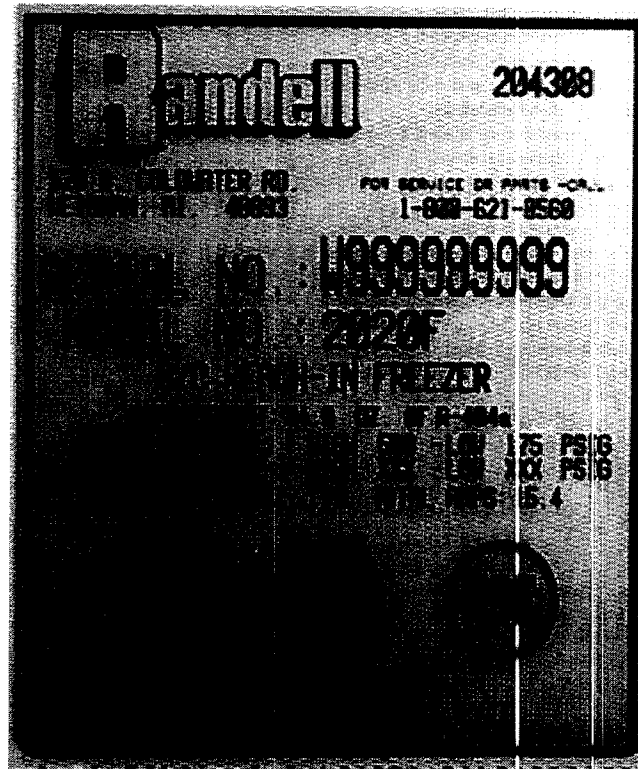
Manufacture Service/Questions 888-994-7636.

Information contained in this document is known to be current and accurate at the time of printing/creation. Unified Brands recommends referencing our product line websites, unifiedbrands.net, for the most updated product information and specifications.



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Jackson, MS 39272
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randell.com

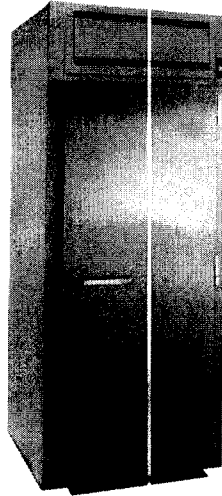
**RANDELL MANUFACTURING
SERIAL NUMBER LOCATION
FOR THE
2000 SERIES**



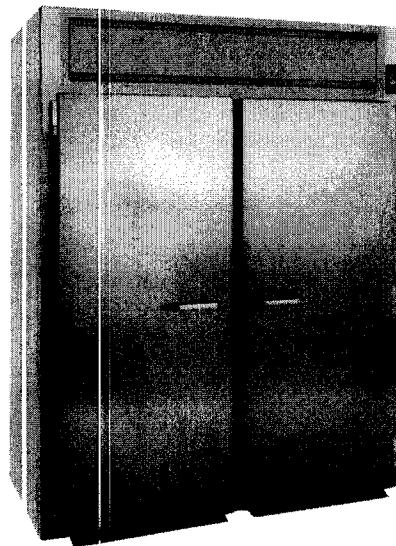
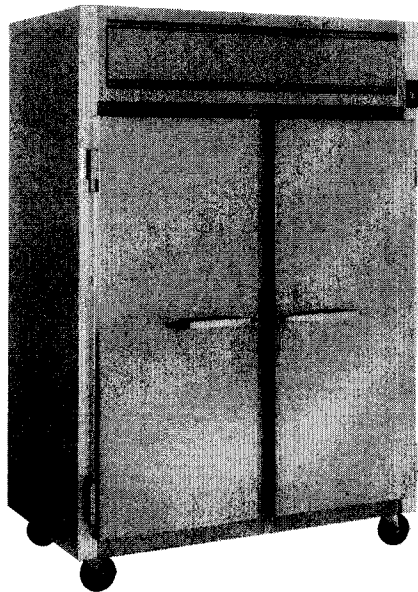
This is a sample of a serial number tag.

The serial number tag on the 2000 series is located inside the refrigerated base on the far left side of the unit.

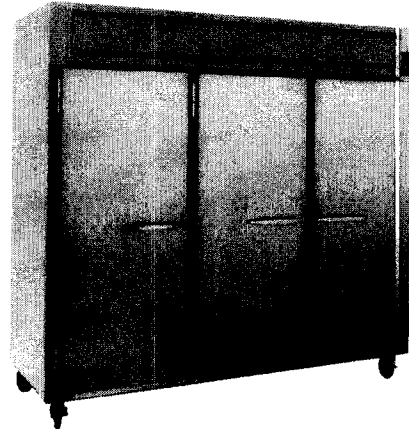
**Unit Specifications
For The
2000 Series**



2010 SERIES



2020 SERIES



2000 SERIES

MODEL	L	D	H	DOORS	CUBIC FEET	SHELVES QTY/SQ. FT	HP**	BTU/HR	VOLT	AMP	NEMA	SHIP WT
2010	30"	33.5"	81.25"	1	24	3/11.75'	¼	1740*	115/60/1	6.9	5-15P	395
2010D	30"	33.5"	81.25"	(2)1/2 SIZE	12/10	4/15.25'****	½	2180*	115/60/1	10.4	5-20P	495
2010DR	30"	33.5"	81.25"	(2)1/2 SIZE	12/10	4/15.25'****	½	2180*	115/60/1	7	N/A	445
2010F	30"	33.5"	81.25"	1	24	3/11.75'	½	2180*	115/60/1	9.3	5-15P	425
2010FP	30"	35.75"	81.25"	2	24	3/17.5	1/2	2180*	115/60/1	9.3	5-15P	425
2010FPR	30"	35.75"	81.25"	2	24	3/17.5	1/2	2180*	115/60/1	5	N/A	425
2010FR	30"	33.5"	81.25"	1	24	3/11.75'	1/4	2180*	115/60/1	5	N/A	345
2010P	30"	35.75"	81.25"	2	24	3/11.75'	1/3	1740*	115/60/1	8.6	5-15P	395
2010PR	30"	35.75"	81.25"	2	24	3/11.75'	1/4	1740*	115/60/1	2	N/A	345
2010R	30"	33.5"	81.25"	1	24	3/11.75'	1/4	1740*	115/60/1	2	N/A	345
2011	30"	33.5"	81.25"	1	24	3/11.75'	1/4	1740*	115/60/1	6.9	5-15P	395
2011F	30"	33.5"	81.25"	1	24	3/11.75'	½	2180*	115/60/1	9.3	5-15P	425
2011FR	30"	33.5"	81.25"	1	24	3/11.75'	½	2180*	115/60/1	5	N/A	345
2011R	30"	33.5"	81.25"	1	24	3/11.75'	1/4	1740*	115/60/1	2	N/A	345
2135	35"	34.5"	84"	1	31	N/A	1/3	2300*	115/60/1	8.6	5-15P	850
2135R	35"	34.5"	84"	1	31	N/A	1/3	2300*	115/60/1	2	N/A	800
2235	35"	34.5"	84"	1	31	N/A	3/4	2180*	115/60/1	12	5-20P	880
2235R	35"	34.5"	84"	1	31	N/A	1/2	2180*	115/60/1	5	N/A	830

MODEL	L	D	H	DOORS	CUBIC FEET	SHELVES QTY/SQ FT.	HP	BTU/HR	VOLT	AMP	NEMA	SHIP WT
2020	55"	33.5"	81.25"	2	47	6/26'	1/3	2300*	115/60/1	8.6	5-15P	595
2020D	55"	33.5"	81.25"	(2)full size	47	8/26'	3/4	4020*	115/60/1	15.4	5-20P	690
2020DR	55"	33.5"	81.25"	(2)full size	47	8/26'	3/4	4020*	115/60/1	7	N/A	640
2020F	55"	33.5"	81.25"	2	47	6/26'	3/4	4020*	115/60/1	15.4	5-15P	620
2020FP	55"	35.75"	81.25"	4	47	6/26'	3/4	4020*	115/60/1	15.4	5-15P	620
2020FPR	55"	35.75"	81.25"	4	47	6/26'	3/4	4020*	115/60/1	7	N/A	570
2020FR	55"	33.5"	81.25"	2	47	6/26'	3/4	4020*	115/60/1	7	N/A	570
2020P	55"	35.75"	81.25"	4	47	6/26'	1/2	2300*	115/60/1	11.7	5-15P	595
2020PR	55"	35.75"	81.25"	4	47	6/26'	1/3	2300*	115/60/1	3	N/A	545
2020R	55"	33.5"	81.25"	2	47	6/26'	1/3	2300*	115/60/1	3	N/A	545
2021	55"	33.5"	81.25"	2	47	6/26'	1/3	2300*	115/60/1	8.6	5-15P	595
2021F	55"	33.5"	81.25"	2	47	6/26'	3/4	4020*	115/60/1	15.4	5-15P	620
2021FR	55"	33.5"	81.25"	2	47	6/26'	3/4	4020*	115/60/1	7	N/A	570
2021R	55"	33.5"	81.25"	2	47	6/26'	3/4	2300*	115/60/1	3	N/A	545
2022	55"	31.5"	81.25"	2	47	6/26'	1/3	2300*	115/60/1	8.6	5-15P	605
2022P	55"	31.75"	81.25"	4	47	6/26'	1/2	2300*	115/60/1	11.7	5-15P	605
2022PR	55"	31.75"	81.25"	4	47	6/26'	1/3	2300*	115/60/1	3	N/A	555
2022R	55"	31.5"	81.25"	2	47	6/26'	1/3	2300*	115/60/1	3	N/A	555
2168	68"	34.5"	84"	2	66	N/A	1/2	2180*	115/60/1	11.7	5-20P	1275
2168R	68"	34.5"	84"	2	66	N/A	1/2	2180*	115/60/1	3	N/A	1205
2268	68"	34.5"	84"	2	66	N/A	1	4900*	115/60/1	9.7	14-20P	1310
2268R	68"	34.5"	84"	2	66	N/A	****	****	****	****	N/A	

MODEL	L	D	H	DOORS	CUBIC FEET	SHELVES QTY/SQ FT	HP**	BTU/HR*	VOLT	AMP	NEMA	SHIP WT
2030	83"	33.5"	81.25"	3	69	9/39	1/2	2180*	115/60/1	11.7	5-15P	800
2030F	83"	33.5"	81.25"	3	69	9/39	1	4900*	115/60/1	9.7	5-15P	840
2030FR	83"	33.5"	81.25"	3	69	9/39	***	***	***	***	N/A	790
2030P	83"	35.75"	81.25"	6	69	9/39	1/2	2180*	115/60/1	11.7	5-15P	800
2030PR	83"	35.75"	81.25"	6	69	9/39	1/2	2180*	115/60/1	4	N/A	750
2030R	83"	33.5"	81.25"	3	69	9/39	1/2	2180*	115/60/1	2	N/A	750
2031	83"	33.5"	81.25"	3	69	9/39	1/2	2180*	115/60/1	11.7	5-15P	800
2031R	83"	33.5"	81.25"	3	69	9/39	1/2	2180*	115/60/1	2	N/A	750

*Based on 90F ambient +20F evaporator for refrigerators and -10F for freezers

** Condensing units specified for remote units are recommendations only.

***Consult factory for recommended condensing unit specifications.

Note: All remote reach-ins come standard on 6" legs in lieu of casters.

Unit Installation

A. Receiving Shipment

Upon arrival, examine the exterior of the shipping crate for signs of abuse. It is advisable that the shipping crate be partially removed, in order to examine the cabinet for any possible concealed damages which might have occurred during shipment. If no damages are evident, replace the crate in order to protect the unit during storage and local delivery. If the unit is damaged, it should be noted on the delivery slip or bill of lading and signed to that effect. A claim must be filed immediately against the carrier indicating the extent and estimated cost of damage occurred.

B. Electrical Supply

The wiring should be done by a qualified electrician in accordance with local electrical codes. A properly wired, and grounded outlet will assure proper operation. Please consult the data plate attached to the compressor to ascertain the correct electrical requirements. Supply voltage and amperage requirements are located on the serial number tag located inside the far left door.

Note: It is important that a voltage reading be made at the compressor motor electrical connections, while the unit is in operation, to verify that the correct voltage required by the compressor is being supplied. Low or high voltage can detrimentally affect operation and thereby void its warranty.

Note: It is important that your unit has its own dedicated line. Condensing units are designed to operate with a voltage fluctuation of plus or minus 10% of the voltage indicated on the unit data plate. Burn out of a condensing unit due to exceeding voltage limits will void the warranty.

C. Door Inspection

1. Check doors/drawers to ensure that they are sealing properly.
2. Check doors for proper alignment (see figure D. page 14).
3. Check doors to ensure that they open and shut freely.

D. Locating Your New Unit

The following conditions should be considered when selecting a location for your unit:

1. Floor load - The area on which the unit will rest must be free of vibration and suitably strong enough to support the combined weights of the unit plus the maximum product load weight, which are provided in the table below:

MODEL	CUBIC FT	FACTOR	WEIGHT POUNDS	TOTAL CAPACITY	MODEL	CUBIC FT	FACTOR	WEIGHT POUNDS	TOTAL CAPACITY
2021FR	47	35	570	2215	2010DR	12/10	35	445	1215
2021R	47	35	545	2190	2010F	24	35	425	1265
2022	47	35	605	2250	2010FP	24	35	425	1265
2022P	47	35	605	2250	2010FPR	24	35	425	1265
2022PR	47	35	555	2200	2010FR	24	35	345	1185
2022R	47	35	555	2200	2010P	24	35	395	1235
2030	69	35	800	3215	2010PR	24	35	345	1185
2030F	69	35	840	3255	2010R	24	35	345	1185
2030FR	69	35	790	3205	2011	24	35	395	1235
2030P	69	35	800	3215	2011F	24	35	425	1265
2030PR	69	35	750	3165	2011FR	24	35	345	1185
2030R	69	35	750	3165	2011R	24	35	345	1185
2031	69	35	800	3215	2020	47	35	595	2240
2031R	69	35	750	3165	2020D	47	35	690	2335
2135	31	35	850	1935	2020DR	47	35	640	2285
2135R	31	35	800	1885	2020F	47	35	620	2265
2168	66	35	1275	3585	2020FP	47	35	620	2265
2168R	66	35	1205	3515	2020FPR	47	35	570	2215
2235	31	35	880	1965	2020FR	47	35	570	2215
2235R	31	35	830	1915	2020P	47	35	595	2240
2268	66	35	1310	3620	2020PR	47	35	545	2190
2268R	66	35	1260	3570	2020R	47	35	545	2190
2010	24	35	395	1235	2021	47	35	595	2240
2010D	12/10	35	495	1265	2021F	47	35	620	2265

2. Clearance - There must be a combined total of at least 3" clearance on all sides of the unit.
3. Ventilation - The air cooled self contained unit requires a sufficient amount of cool clean air. Avoid placing the unit near heat generating equipment such as ovens, ranges, heaters, fryers, steam kettles, etc. and out of direct sunlight. Avoid locating the unit in an unheated room or where the room temperature may drop below 55° F or above 90° F.

E. Installation Checklist

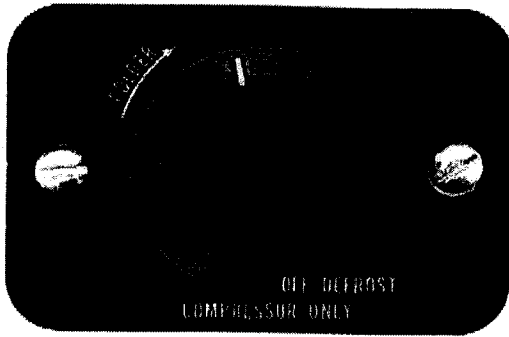
After the final location of the unit has been determined refer to the following checklist prior to start up:

1. Check all exposed refrigeration lines to ensure that they are not kinked, dented or rubbing together.
2. Check that condenser and evaporator fans rotate freely without striking any stationary members.
3. Unit must be properly leveled.
4. Plug in unit and turn on main on/off switch.
5. Turn on cold control located inside the base.
6. Refer to the front of this manual for serial number location. Please record this information in your manual on page 3 now. It will be necessary when ordering replacement parts or requesting warranty service.
7. Confirm that unit is holding temperature. Set controls to desired temperature for your particular ambient and altitude (See figure A.).
8. Allow your unit to operate for approximately 2 hours before putting in food this allows interior to cool down to storage temperature.

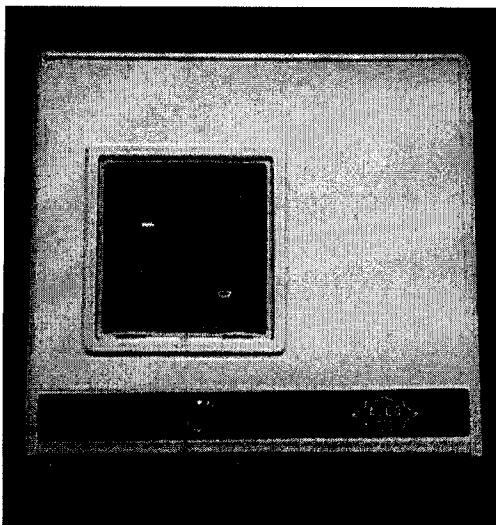
Note: All motors are oiled and sealed.

Note: All self-contained models are shipped from the factory with the service valves open ready for operation.

Figure B - Temperature control adjustments



The control knob allows for temperature adjustments, with in the cabinet only. Turning the knob clockwise will result in increased cooling. Keep the arrow on the knob pointed within the green arc. Turning it clockwise beyond the green can result in freeze-up, while turning it counterclockwise beyond the green will shut the compressor off. If your cabinet temperature remains too warm and your temperature control is at the maximum setting you may need to adjust the pressure control. Your unit's pressure control should be set at the time of installation by a qualified installation contractor. If minor adjustments are needed at a later date, adjust control by turning the right adjusting screw clockwise (1/4 turn at a time) to a lower number for colder temperature and counterclockwise to a higher number for warmer temperature.



Note: Numbers are pounds of pressure not degrees F.

Note: Do not adjust the differential screw.

Note: Temperature Controls located behind louver on top of unit.

Unit Operation

Randell has attempted to preset the cold control for an average interior temperature of 38°F at the factory but due to varying ambient conditions, including elevation, food product as well as type of operation you may need to alter this temperature. Additional adjustments can be made (within limits) by turning the control dial up or down until the desired temperature is reached. The control dial is located on the evaporator housing inside the base.

Your reach-in will maintain proper temperatures when utilized properly. It is strongly recommended that the doors be kept closed as much as possible. This is especially important in the summer and in kitchens exceeding 80° F.. Do not leave the covers open for prolonged periods of time. Make sure doors close properly after each use.

Note: Even though your reach-in was designed for heavy use, excessive door openings should be avoided, in order to maintain proper box temperature and eliminate the possibility of coil freeze up.

Preventive Maintenance

Randell strongly suggests a preventive maintenance program which would include the following **Monthly** procedures:

1. Cleaning of all condenser coils. Condenser coils are a critical component in the life of the compressor and must remain clean to assure proper air flow and heat transfer. Failure to maintain this heat transfer will affect unit performance and eventually destroy the compressor. Clean the condenser coils with coil cleaner and/or a vacuum cleaner and brush.

Note: Brush coil in direction of fins, normally vertically as to not damage or restrict air flow from passing through condenser.

2. Clean all fan blades, both on the condensing unit and the evaporator assembly.
3. Lubricate door hinges with lithium grease.
4. Clean and disinfect drain lines and evaporator pan with a solution of warm water and bleach.
5. Clean all gaskets on a weekly if not daily basis with a solution of warm water and a mild detergent to extend gasket life.

NOTE: DO NOT USE SHARP UTENSILS

Recommended cleaners for your stainless steel include the following:

JOB	CLEANING AGENT	COMMENTS
Routine cleaning	Soap, ammonia, detergent Medallion	Apply with a sponge or cloth
Fingerprints and smears	Arcal 20, Lac-O-Nu, Ecoshine	Provides a barrier film
Stubborn stains and discoloration	Cameo, Talc, Zud, First impression	Rub in the direction of the polish lines
Greasy and fatty acids, blood, burnt-on foods	Easy-Off, De-grease It, Oven aid	Excellent removal on all finishes
Grease and oil	Any good commercial detergent	Apply with a sponge or cloth
Restoration/Passivation	Benefit, Super Sheen	Good idea monthly

Reference: Nickel Development Institute, DiverseyLever, Savin, Ecolab, NAFEM

Do not use steel pads, wire brushes, scrapers or chloride cleaners to clean your stainless steel.

CAUTION: DO NOT USE ABRASIVE CLEANING SOLVENTS, NEVER USE HYDROCHLORIC ACID (MURIATIC ACID) ON STAINLESS STEEL.

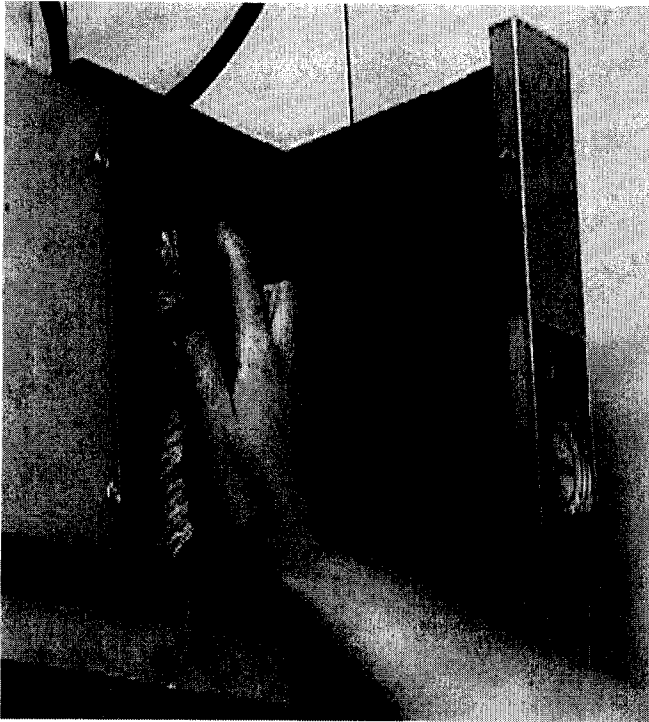
Proper maintenance of equipment is the ultimate necessity in preventing costly repairs. By evaluating each unit on a regular schedule you can often catch and repair minor problems before they completely disable the unit and become burdensome on your entire operation.

For more information on preventive maintenance consult your local service company or CEFSA member. Most repair companies offer this service at very reasonable rates to allow you the time you need to run your business along with the peace of mind that all your equipment will last throughout its expected life. These services often offer guarantees as well as the flexibility in scheduling of maintenance for your convenience. Randell believes strongly in the products it manufacturers and backs those products with one of the best warranties in the industry. We believe with the proper maintenance and use you will realize a profitable return on your investment and years of satisfied service.

**EASY TO FOLLOW
TROUBLE SHOOTING CHART
WITH
ILLUSTRATIONS**

SYMPTOM	POSSIBLE CAUSE	PROCEDURE
UNIT DOESN'T RUN	1. NO POWER TO UNIT.	1. PLUG IN UNIT.
	2. TEMPERATURE CONTROL TURNED OFF.	2. CHECK TEMPERATURE CONTROL.
	3. TEMPERATURE CONTROL FAULTY.	3. TEST TEMPERATURE CONTROL.
	4. COMPRESSOR OVERHEATED.	4. CLEAN CONDENSER COIL.
	5. CONDENSER FAN FAULTY.	5. SERVICE CONDENSER FAN MOTOR.
	6. OVERLOAD PROTECTOR FAULTY.	6. TEST OVERLOAD.
	7. COMPRESSOR RELAY FAULTY.	7. TEST RELAY.
	8. COMPRESSOR FAULTY.	8. CALL FOR SERVICE AT 1-800-621-8560.
UNIT SHORT CYCLES	1. CONDENSER COIL DIRTY.	1. CLEAN COIL.
	2. CONDENSER FAN FAULTY.	2. SERVICE FAN AND MOTOR.
	3. COMPRESSOR FAULTY.	3. CALL FOR SERVICE AT 1-800-621-8560.
	4. OVERLOAD REPEATEDLY TRIPPING.	4. CHECK OUTLET VOLTAGE.
UNIT RUNS CONSTANTLY	1. FROST BUILD UP.	1. DEFROST EVAPORATOR.
	2. DOOR NOT SEALING PROPERLY.	2. CHECK DOOR.
	3. DOOR GASKET DAMAGED.	3. REPLACE GASKET.
	4. CONDENSER COIL DIRTY.	4. CLEAN COIL.
	5. CONDENSER FAN FAULTY.	5. SERVICE CONDENSER MOTOR.

SYMPTOM	POSSIBLE CAUSE	PROCEDURE
UNIT NOT COLD ENOUGH	1. TEMPERATURE CONTROL SET TOO HIGH.	1. LOWER SETTING.
	2. TEMPERATURE CONTROL FAULTY.	2. TEST CONTROL.
	3. CONDENSER COIL DIRTY.	3. CLEAN COIL.
	4. DOOR NOT SEALING PROPERLY.	4. CHECK DOOR.
	5. DOOR GASKET DAMAGED.	5. REPLACE DOOR GASKET.
	6. EVAPORATOR FAN FAULTY.	6. SERVICE EVAPORATOR FAN.
	7. EVAPORATOR ICED UP.	7. CHECK DOOR.
	8. REFRIGERANT LEAKING OR CONTAMINATED.	8. CALL FOR SERVICE AT 1-800-621-8560.
UNIT TOO COLD	1. TEMPERATURE CONTROL SET TOO LOW.	1. ADJUST CONTROL.
	2. TEMPERATURE CONTROL FAULTY.	2. TEST CONTROL.
MOISTURE AROUND DOOR OR FRAME.	1. BREAKER STRIPS FAULTY.	1. INSPECT STRIPS.
	2. TEMPERATURE SET TOO LOW	2. RAISE SETTING.
ICE IN DRAIN PAN OR WATER IN BOTTOM OF UNIT OR FLOOR	1. DRAIN TUBE CLOGGED.	1. CLEAN DRAIN.
	2. UNIT NOT LEVEL	2. ADJUST LEVELING FEET
UNIT NOISY	1. UNIT NOT LEVEL	1. ADJUST LEVELING FEET.
	2. COMPRESSOR MOUNTINGS LOOSE OR HARDENED.	2. TIGHTEN OR REPLACE COMPRESSOR MOUNTINGS.
	3. CONDENSER FAN DAMAGED OR FITTING FAN SHROUD.	3. INSPECT CONDENSER FAN.
	4. EVAPORATOR FAN DAMAGED OR HITTING FAN SHROUD.	4. INSPECT EVAPORATOR FAN.
	5. MECHANICAL COMPARTMENT LOUVER RATTLING.	5. BEND OR ALIGN TABS TO REDUCE NOISE. REPLACE IF NECESSARY.



1. Cleaning condenser coil.

An accumulation of dirt and dust prevents the condenser coil from removing, making your unit cool poorly, run constantly, or even stop completely if the compressor overheats. Clean coil using a vacuum cleaner with a wand attachment. If the coil is greasy, wash it with warm soapy water and a bristle brush, taking care not to drip water on other parts of your unit.

2. Cleaning drain and drain pan.

Clean the drain using an oven baster to force a solution of hot water and baking soda or bleach into the opening. To clear a stubborn clog, insert a length of 1/4" round plastic tubing into the drain and push it through to the drain pan, then pull it out. Wash the pan regularly with a solution of warm baking soda and water.



3. Checking the door seal.

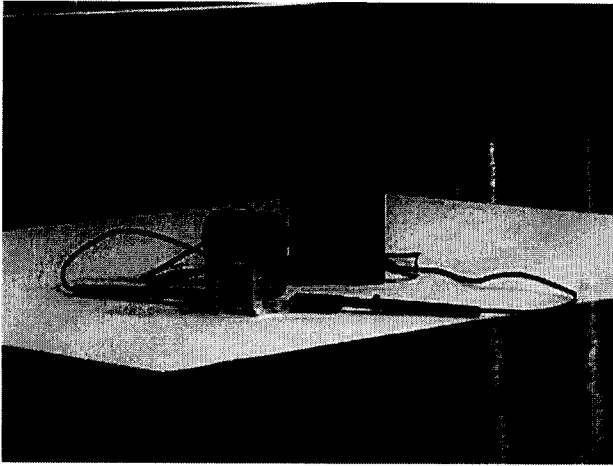
Open the door and examine all four sides of the door gasket for tears. Feel the gasket for brittleness or cracks. If the gasket shows damage replace it. If not, close the door and check the seal between gasket and cabinet for obvious gaps. Next open the door and shut it on a dollar bill slowly pull it out of the door. If the gasket seals properly, you will feel tension as it grips the bill. Repeat this test all around the door. If the gasket doesn't seal tightly, replace gasket after first checking the door for sagging, warping.

4. Testing and replacing the temperature control.

Unplug the unit and remove the temperature control knob. Remove the screws securing the fan shroud to the evaporator coil assembly, next remove the screws securing the temperature control to the fan shroud. Taking care not to bend the capillary line, pull off the wire connectors. Now you are ready to test for continuity.

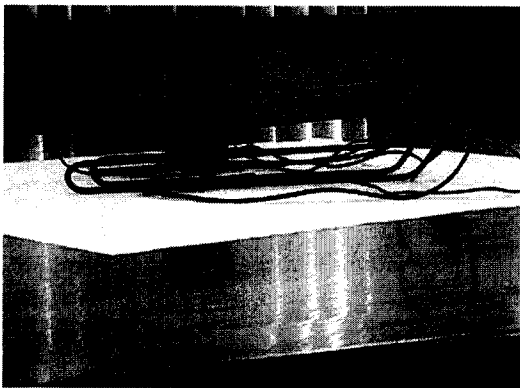
Set your multimeter at RX1, Touch a probe to each terminal. With the control at its the tester should indicate a closed circuit. Turn off the control then retest; the tester should indicate an open circuit.

To install a new temperature control, pull the capillary line of the old control out of its opening. Set the new control to its coldest setting and carefully thread the capillary line into the opening without kinking it. Attach the wires to the terminals, screw the control in place and reattach the dial.



5. Checking and testing the evaporator motor.

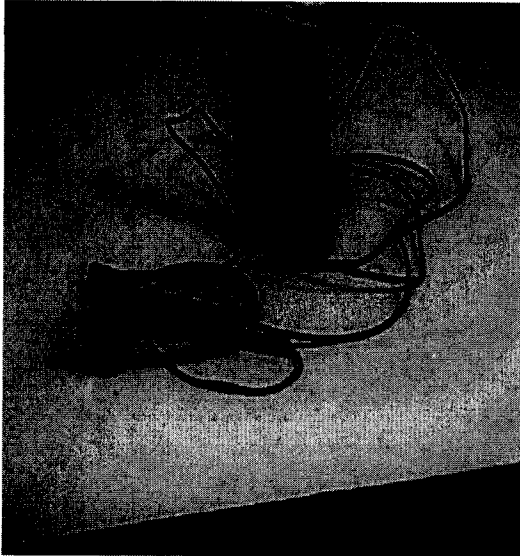
Remove the screws attaching the side to the evaporator coil housing. Remove the bolts holding the fan bracket to the coil assembly and Lift the fan motor a few inches to remove the push on connectors. Check blade for damage, replace if necessary. Pull the blade off the motor shaft and slide on a new blade, taking care not to reverse the blade. Hold the blade horizontally and spin the blade to check for binding in the motor. If the blade does not spin freely, replace the motor. To test the motor set a multimeter at RX1 and touch a probe to each motor terminal. The meter should show resistance. If not, install a new motor, and reinstall the fan.



6. Testing the defrost heater.

Unplug the unit and remove the evaporator shroud cover. Pull the wire connectors from the terminal at each end of the defrost heater. Set the multimeter at RX1 and attach a probe to each terminal. The meter should show medium to high resistance depending on the wattage of the element. If not replace the element. If the element is good, test the Thermodisc.

7. Testing and replacing the Thermodisc.



The thermodisc turns off the defrost heater when all the frost has melted during the defrost cycle. To reach it unplug the unit and remove the evaporator fan shroud. The thermodisc is permanently wired, to test bare the wires. Taking care not to cut or fray the metal strands. The switch should have complete continuity when it is Cold, and no continuity when it is warm. If the thermodisc fails test, replace it. If the thermodisc is good reseal the exposed wires. To replace faulty disk, cut the wires at the bared spots. Splice them to the wires of the new thermodisc using wire caps or crimp connectors waterproofed with a dab of silicone sealant. Snap the new thermodisc in place and reinstall evaporator cover.

6. Testing and replacing programmable defrost timer.

With electric defrost it is critical that the defrost terminate at the earliest possible time. The defrost timer controls the following events:

- A. Evaporator fans stop.
- B. Compressor stops after the pump down cycle.
- C. Electric heaters are energized.

NOTE: 3-wire thermodisc (single pole double throw) is used to terminate defrost when the coil is above freezing. A maximum defrost time should be programmed into the timer in the event the defrost termination switch fails to terminate defrost.